

# Programme & Rates 2024-2025

# Elephant Conservation Center

*Protecting  
Elephants  
in Lao PDR  
since 2001*



Come visit  
Laos' largest  
elephant herd  
in Sayaboury, the  
natural Homeland  
of Elephants





# Rate Card 2024-2025

	<b>Lakeside Bungalow</b>	<b>Forest House</b>	<b>Deluxe Lodge</b>
	Shared Bathroom	Private Bathroom	Private Bathroom
<b>2 DAYS - 1 NIGHT "DISCOVERY"</b>			
2 Days - 1 Night Discovery (2DDIS)	\$220,00	\$310,00	\$440,00
<b>3 DAYS - 2 NIGHTS "EXPLORATION"</b>			
3 Days - 2 Nights Exploration (3DEXP)	\$310,00	\$390,00	\$560,00
<b>EXTRAS</b>			
Extra Night	\$80,00	\$90,00	\$110,00

	<b>Lakeside Bungalow</b>	<b>Forest House</b>	<b>Deluxe Lodge</b>
	Shared Bathroom	Private Bathroom	Private Bathroom
<b>7 DAYS - 6 NIGHTS "ECO-VOLUNTEERING"</b>			
<b>MINIMUM 8 GUESTS REQUIRED. SEASONAL DEPARTURES ONLY.</b>			
No programme available in February.			
7 days - 6 Nights Eco Volunteering (7DECO)	\$490,00	\$980,00	\$1 470,00
<b>EXTRAS</b>			
Extra Week (1 week only)	\$450,00	\$940,00	\$1 420,00

# Discovery: 2 days - 1 night

Join us for an overnight stay and discover our Center and elephants. Welcome to your idyllic holiday destination in the Land of the Asian Elephant on the shores of a majestic lake surrounded by untouched tropical forest. During your visit at the Center you will spend a lot of time walking through our protected area. The area is forested and might not always be accessible without you getting dirty. Activities in the forest vary during the rainy season between May and September. You will be guided by a local English speaking guide and international experts.

**Day 1:** Travel from Luang Prabang by minivan – Boat trip – Walk through the Forest – Laotian Lunch – Nursery Visit – Hospital Visit – Observe Elephants Bathing – Encounter Elephants & Mahouts – Dinner.

Upon arrival at Nam Tien Lake, we will transfer you to the Center by **boat**. You will have time to settle into your **accommodation** before your **guide** takes you to the forest. Along the way, you will walk past the different enclosures where our main activities take place. After enjoying a **family-style traditional Laotian lunch** on a lakeside platform, you will observe bath time at the **nursery**, an area in the forest reserved for our youngest (and cutest!) elephants and their mothers.

When the elephants have drunk enough and returned to the forest, you will take the boat back to the Center for the **hospital visit**. Our **Laotian vet team** or our **biologist** will introduce you to their world, sharing information about common and uncommon injuries and treatments. This is the perfect time to ask questions about the biology and physiology of elephants.

Elephants love water! You'll get a chance to see this first hand. Elephants use **bath time** to socialize and strengthen ties within the herd. You will watch their bathing routines and interactions up close, observing their ears flapping and tails swatting while they use their trunks and trees to satisfy a nagging itch. All of the elephants at the ECC had difficult lives before we rescued them, and the pleasures of bath time are important to their recovery. Our guides will share stories and information, helping you get to know and understand our elephants better.

Now it's time for elephants to walk back to the forest. After a short trek, the mahouts will decide on a place where the elephants can **graze** for the night.

Before dinner, you'll have some **free time** to enjoy one of our many scenic **viewpoints** or paddle in a canoe or **kayak** on the lake, absorbing the magnificent world that surrounds you.

At 6:00pm, you will attend a **video presentation highlighting our conservation work**. You'll have the opportunity to interact with our elephant specialists, probing lingering questions from your day's adventures. Then it's **dinner** time, where authentic Lao cuisine is served family-style.

After dinner, you can relax or enjoy some games or delicious Lao style cocktails at the bar!

**Day 2:** Breakfast – Meet the Elephants in the Forest – Observe Elephants Bathing – Socialization Area Observation – Lunch.

On the second day, you will **meet up** with the elephants in the forest. After spending the night in the jungle, it is time for another bath. Enjoy strolling together with these magnificent animals in their **natural habitat**. Watch them walk, forage, scratch, and socialize. If you're lucky, you'll hear them trumpet with excitement! What are they saying?

After bath time, it's on to the **Socialization Area**. This is an area where our elephants can freely interact during much of the day. Here, we have created a **semi-natural living environment** where our elephants can enjoy being elephants. Follow our guide around the perimeter to learn more about the elephant group's fascinating dynamics. Spend time on the different raised **platforms** to see how a new herd is being formed. This rare opportunity will bring you closer to understanding elephants' natural lives, a **special learning experience rarely found in Asia**.

**Lunch** is served at the Center. You have some time to relax before we take you back to Luang Prabang by minivan. You can say your goodbyes to the staff at the restaurant or walk around the Center one last time.

## SPECIAL NOTE:

Medical Care and "positive reinforcement" training of the elephants at the Elephant Hospital are only carried out by qualified vets. Unfortunately, you won't be able to participate in this activity. Thank you for your understanding.

This programme starts at 7:30am on day 1 and ends at about 05:30pm on day 2. We will pick you up in Luang Prabang and return you to Luang Prabang after lunch on day 2.

Choice of accommodation between lakeside private bungalow with shared bathroom, Forest House with private bathroom, or Deluxe Lodge with private bathroom. Please visit our website for more information.

## Public Price

- In US Dollar per person: \$220 (Bungalow)  
\$290 (Forest House) / \$340 (Deluxe Lodge)

## Child Policy

- 1-4 years old: free of charge if sharing a bungalow with parents;
- 5 - 10 years old: 50% discount if sharing bungalow with parents,
- Over 10 years: full charge.

## The Price Includes

- Round-trip transfer from Luang Prabang to ECC
- English speaking team on site
- Set menu meals: Day 1 (L, D), Day 2 (B, L)
- Unlimited drinking water refill
- Accommodation: Private Bungalow (Shared Bathroom), Forest House (Private Bathroom), or Deluxe Lodge (Private Bathroom).
- Activities as described

## The Price Excludes

- Personal expenses (soft drinks, snacks, tips, etc.)
- Travel insurance
- Bank transfer fees
- Anything not mentioned in 'The price includes'

## What to Bring to The ECC:

- A cap, sunscreen & a large refillable water bottle
- Long trousers and long shirts or a jacket to go to the forest (to avoid scratches and insect bites)
- A backpack to carry your belongings during activities
- Good quality trekking shoes (recommended)
- Rain jacket, especially during the rainy season (June to November)
- Mosquito repellent



# Exploration: 3 days - 2 nights

By joining our Exploration programme you will fully experience the peaceful and beautiful world of the Asian elephant. Not only will you enjoy a relaxing stay in the Nam Tien protected area but you will also learn all you want to know about Asia's most iconic creature! You will receive expert information about the condition of the Asian elephant, its biology, cultural importance and the challenges of the species' conservation. You will have the opportunity to observe our elephant herd in its natural habitat.

During your visit at the Center you will spend a lot of time walking through our protected area. The area is forested and might not always be accessible without you getting dirty. Activities in the forest vary during the rainy season between May and September. You will be guided by a local English speaking guide and international experts.

**Day 1:** Travel from Luang Prabang by minivan – Boat trip – Walk through the Forest – Laotian Lunch – Nursery Visit – Hospital Visit – Observe Elephants Bathing – Encounter Elephants & Mahouts – Dinner.

Upon arrival at Nam Tien Lake, we will transfer you to the Center by **boat**. You will have time to settle into your **accommodation** before your **guide** takes you to the forest. Along the way, you will walk past the different enclosures where our main activities take place. After enjoying a **family-style traditional Laotian lunch** on a lakeside platform, you will observe bath time at the **nursery**, an area in the forest reserved for our youngest (and cutest!) elephants and their mothers.

When the elephants have drunk enough and returned to the forest, you will take the boat back to the Center for the **hospital visit**. Our **Laotian vet team** or our **biologist** will introduce you to their world, sharing information about common and uncommon injuries and treatments. This is the perfect time to ask questions about the biology and physiology of elephants.

Elephants love water! You'll get a chance to see this first hand. Elephants use **bath time** to socialize and strengthen ties within the herd. You will watch their bathing routines and interactions up close, observing their ears flapping and tails swatting while they use their trunks and trees to satisfy a nagging itch. All of the elephants at the ECC had difficult lives before we rescued them, and the pleasures of bath time are important to their recovery. Our guides will share stories and information, helping you get to know and understand our elephants better.

Now it's time for elephants to walk back to the forest. After a short trek the mahouts will decide on a place where the elephants can **graze** for the night.

Before dinner, you'll have some **free time** to enjoy one of our many scenic **viewpoints** or paddle in a canoe or **kayak** on the lake, absorbing the magnificent world that surrounds you.

At 6:00 pm, you will attend a **video presentation highlighting our conservation work**. You'll have the opportunity to interact with our elephant specialists, probing lingering questions from your day's adventures. Then, it's **dinner** time, where authentic Lao cuisine is served family-style.

After dinner you can relax or enjoy some games or delicious Lao style cocktails at the bar!

**Day 2:** Breakfast – Meet the Elephants in the Forest – Observe Elephants Bathing – Socialization Area Observation – Lunch – Afternoon Bath – Positive Reinforcement Training – Vet Check – Dinner.

On the second day, you will **meet up** with the elephants in the forest. After spending the night in the jungle, it is time for another bath. Enjoy strolling together with these magnificent animals in their **natural habitat**. Watch them walk, forage, scratch, and socialize. If you're lucky, you'll hear them trumpet with excitement! What are they saying?

After bath time, it's on to the **Socialization Area**. This is an area where our elephants can freely interact during much of the day. Here, we have created a **semi-natural living environment** where our elephants can enjoy being elephants. Follow our guide around the perimeter to learn more about the elephant group's fascinating dynamics. Spend time on the different raised **platforms** to see how a new herd is being formed. This rare opportunity will bring you closer to understanding elephants' natural lives, a **special learning experience rarely found in Asia**.

Lunch is served at the Center. In the afternoon, you can observe the elephants having their **afternoon bath**.

You will then meet our **mahouts and vet team** again as they will conduct a "**Target Training**" session. All our elephants are being trained using '**positive reinforcement**' techniques to facilitate any necessary treatments and to reduce the stress that these treatments or routine checks can give to them. We offer you the chance to follow their work from a safe distance.

### Day 3: Breakfast - Trekking to observe free-roaming male elephants - Information Center - Lunch.

On the third day, you will follow your guide to observe **free-roaming male elephants**. The ECC is the only facility in Laos caring for and socializing male elephants, as they are typically considered more challenging to manage and are rarely presented in tourist camps. You'll have the opportunity to observe some of our bull elephants, learn about their unique characteristics, and gain insight into the progress of our male elephant socialization programme.

Once back to the Center, you will have the opportunity to improve your elephant knowledge at our **Information Center**, where we have created a series of displays about the Asian elephant's biology, social life, ecology, and cultural significance. You'll also learn about elephants' vital role in Asian history and their symbolic associations. Time spent at the Information Center with our guide or on your own will help you better understand both the importance of elephants as a **keystone species** within their ecosystem and the intimate relationship they have shared with humans in Asia for thousands of years.

Lunch is served at the restaurant. You have some time to relax before we bring you back to Luang Prabang by minivan. You can say your goodbyes to the staff or walk around the Center one last time.

#### SPECIAL NOTE:

Medical Care and "positive reinforcement" training of the elephants at the Elephant Hospital are only carried out by qualified vets. Unfortunately, you won't be able to participate in this activity. Thank you for your understanding.

This programme starts at 7:30am on day 1 and ends at about 05:30pm on day 3. We will pick you up in Luang Prabang and return you to Luang Prabang after lunch on day 3.

Choice of accommodation between lakeside private bungalow with shared bathroom, Forest House with private bathroom, or Deluxe Lodge with private bathroom. Please visit our website for more information.

- In US Dollar per person: \$310 (Bungalow) / \$390 (Forest House) / \$560 (Deluxe Lodge)

#### Child Policy

- 1-4 years old: free of charge if sharing a bungalow with parents;
- 5 - 10 years old: 50% discount if sharing bungalow with parents,
- Over 10 years: full charge.

#### The Price Includes

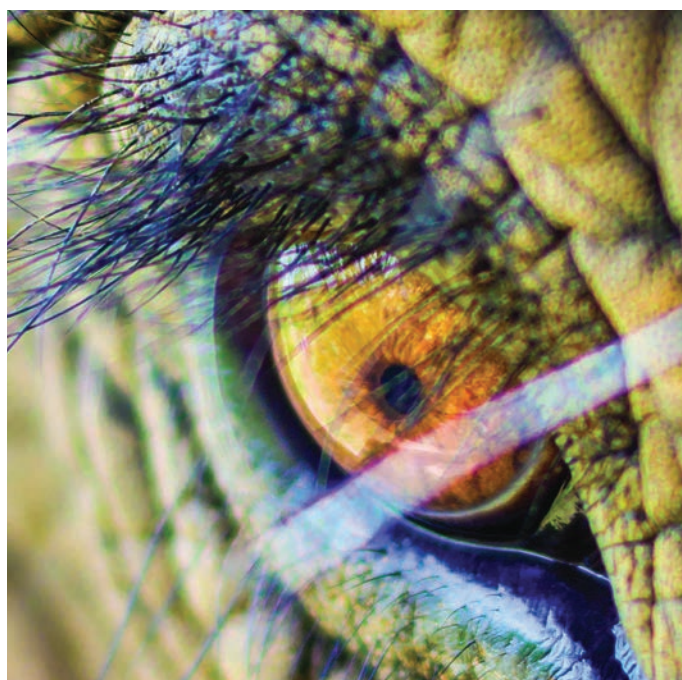
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#### What to Bring to The ECC:

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- Mosquito repellent



# Eco Volunteering: 7 days - 6 nights

SEASONAL DEPARTURE: MINIMUM 8 PEOPLE IN ONE BOOKING REQUIRED.

This eco volunteering programme is your gateway to feeling like a part of the Elephant Conservation team! It will give you a more in-depth insight into what it takes to look after elephants. During the week, you will share in the life of our staff and learn more about the Lao culture. You may even pick up a bit of Lao language! You will start by following our 3 day 'Exploration' program. Then you will be asked to assist us in the Center's development by participating in current projects on site.

During your visit at the Center you will spend a lot of time walking through our protected area. The area is forested and might not always be accessible without you getting dirty. Activities in the forest vary during the rainy season between May and September. You will be guided by a local English speaking guide and international experts.

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When the elephants have drunk enough and returned to the forest, you will take the boat back to the Center for the **hospital visit**. Our **Laotian vet team** or our **biologist** will introduce you to their world, sharing information about common and uncommon injuries and treatments. This is the perfect time to ask questions about the biology and physiology of elephants.

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Now it's time for elephants to walk back to the forest. After a short trek the mahouts will decide on a place where the elephants can **graze** for the night.

Before dinner, you'll have some **free time** to enjoy one of our many scenic **viewpoints** or paddle in a canoe or **kayak** on the lake, absorbing the magnificent world that surrounds you.

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opportunity to interact with our elephant specialists, probing lingering questions from your day's adventures. Then it's **dinner** time, where authentic Lao cuisine is served family-style.

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Lunch is served at the Center. You will visit our **Bamboo Forest** and **elephant food plantation**. Upon returning to the Center, you can observe the elephants having their **afternoon bath**.

You will then meet our **mahouts and vet team** again as they will conduct a "Target Training" **session**. All our elephants are being trained using '**positive reinforcement**' techniques to facilitate any necessary treatments and to reduce the stress that these treatments or routine checks can give to them. We offer you the chance to follow their work from a safe distance.



## NO BOOKINGS AVAILABLE IN FEBRUARY.

### Day 3: Breakfast - Male Elephants Socialization Area - Information Center - Lunch - Food Plantation - Dinner

After breakfast, you will visit the **Male Elephants Socialization Area**. This is an activity that can only be experienced at the ECC. Male elephants, ranging from massive tuskeders to juveniles, form a group of bachelors, just as they would in the wild. Their majesty and power will take your breath away as you observe them quietly and safely from a raised wooden platform. Follow our guide around the perimeter to learn more about male elephants' social dynamics in this **once-in-a-lifetime experience**. Once back to the Center, you will have the opportunity to improve your elephant knowledge at our **Information Center**, where we have created a series of displays about the Asian elephant's biology, social life, ecology, and cultural significance. You'll also learn about elephants' vital role in Asian history and their symbolic associations. Time spent at the Information Center with our guide or on your own will help you better understand both the importance of elephants as a **keystone species** within their ecosystem and the intimate relationship they have shared with humans in Asia for thousands of years.

Lunch is served at the restaurant. After lunch, you will start your **eco-volunteer experience!** Your journey as a volunteer starts with helping our farmers plant elephant fodder at our plantation. Did you know Asian elephants eat 40 different plant species, including bamboo? At the plantation, you will help our farmers collect elephant food and take it to the Hospital where it will be eaten by our elephants during their daily health checks.

### Day 4-6: Breakfast - Volunteer Work - Lunch - Volunteer Work - Dinner.

On Day 4, you'll have a **"Mahout Day,"** where you'll follow a mahout into the forest to meet an elephant and follow them for the day, observing their unique skills and learning about Laos culture.

Throughout the other days, you can also expect to do activities such as observing the elephants during their afternoon bath, documenting their behavior for our biologist, and help maintain their socialization area and habitat. Beyond elephant-related activities, you'll support the ECC by joining a bamboo handicraft-making course, where you'll learn about bamboo species, create crafts, and **help maintain the Bamboo Forest**. Also, by producing outreach material or information for visitors. Please note: the volunteer programme's schedule may vary due to weather, staffing, and the center's needs. We are looking for flexible and autonomous volunteers.

### Day 7: Breakfast - Volunteer Work - Lunch.

On your final morning you will complete your volunteering session. After lunch, the boat will return you to the Nam Tien Lake pier, where our minivan will be waiting to take you back to Luang Prabang or to drop you off at the Sayaboury bus station for your next destination.

**SPECIAL NOTE:** Medical Care and "positive reinforcement" training of the elephants at the Elephant Hospital are only carried out by qualified vets. Unfortunately, you won't be able to participate in this activity. Thank you for your understanding. This programme starts at 07:30am on day 1 and ends at about 05:30pm on day 7. We will pick you up in Luang Prabang and return you to Luang Prabang after lunch on day 7. Choice of accommodation between Shared Bungalow with shared bathroom, Forest House with private bathroom, or Deluxe Lodge with private bathroom. Please visit our website for more information.

#### Public Price

- In US Dollar per person: \$490 (Shared Bungalow) / \$980 (Forest House) / \$1,470 (Deluxe Lodge)

#### Minimum Participants

- The program requires a minimum group booking of 8 people to be confirmed. If this minimum is not met within a single booking, the programme may be rescheduled or cancelled.

#### Age Requirement

- Open to individuals aged 14 and older. Activities are not suitable for children aged 13 and under. For younger participants, please consider our Exploration or Discovery programs.

#### The Price Includes

- Round-trip transfer from Luang Prabang to ECC
- English speaking team on site
- Set menu meals: Day 1 (L, D), Day 2-6 (B, L, D), Day 7 (B, L)
- Unlimited drinking water refill
- Accommodation options: Bungalow (Shared Room & Bathroom), Forest House (Private Room & Bathroom), or Deluxe Lodge (Private Room & Bathroom).
- Tools and equipment for community work
- Activities as described

#### The Price Excludes

- Personal expenses (soft drinks, snacks, tips, etc.)
- Travel insurance
- Bank transfer fees
- Anything not mentioned in 'The price includes'

#### What To Bring to The ECC:

- A cap, sunscreen & a large refillable water bottle
- Long trousers and long shirts or a jacket to go to the forest (to avoid scratches and insect bites)
- A backpack to carry your belongings during activities
- Good quality trekking shoes (recommended)
- Rain jacket, especially during the rainy season (June to November)
- Mosquito repellent

# Accommodation Options



## LAKESIDE BUNGALOW

Nestled beside the tranquil Nam Tien Lake, our bungalows offer a cozy retreat with the option of a double or twin room. Perfect for unwinding and relishing the breathtaking sunset views on a private balcony.



1 - 2



shared  
bathroom



fan



# Accommodation Options



## FOREST HOUSE

Tucked away amidst lush rainforest greenery, the house has 4 rooms to choose from. Two rooms feature a double bed and single bed, and the other two have one double bed. Enjoy a private balcony overlooking the landscape – ideal for families or groups seeking their own space.



1 - 3



private bathroom



fan



private WiFi



# Accommodation Options



## DELUXE LODGE

Experience luxurious modern wooden lodges, each fitted with one double bed and two twin beds. Enjoy exclusive infinity views of the serene Nam Tien lake from your private balcony, relishing seclusion from neighboring bungalows. Our deluxe cabins offer a refined retreat immersed in Laos' natural beauty.

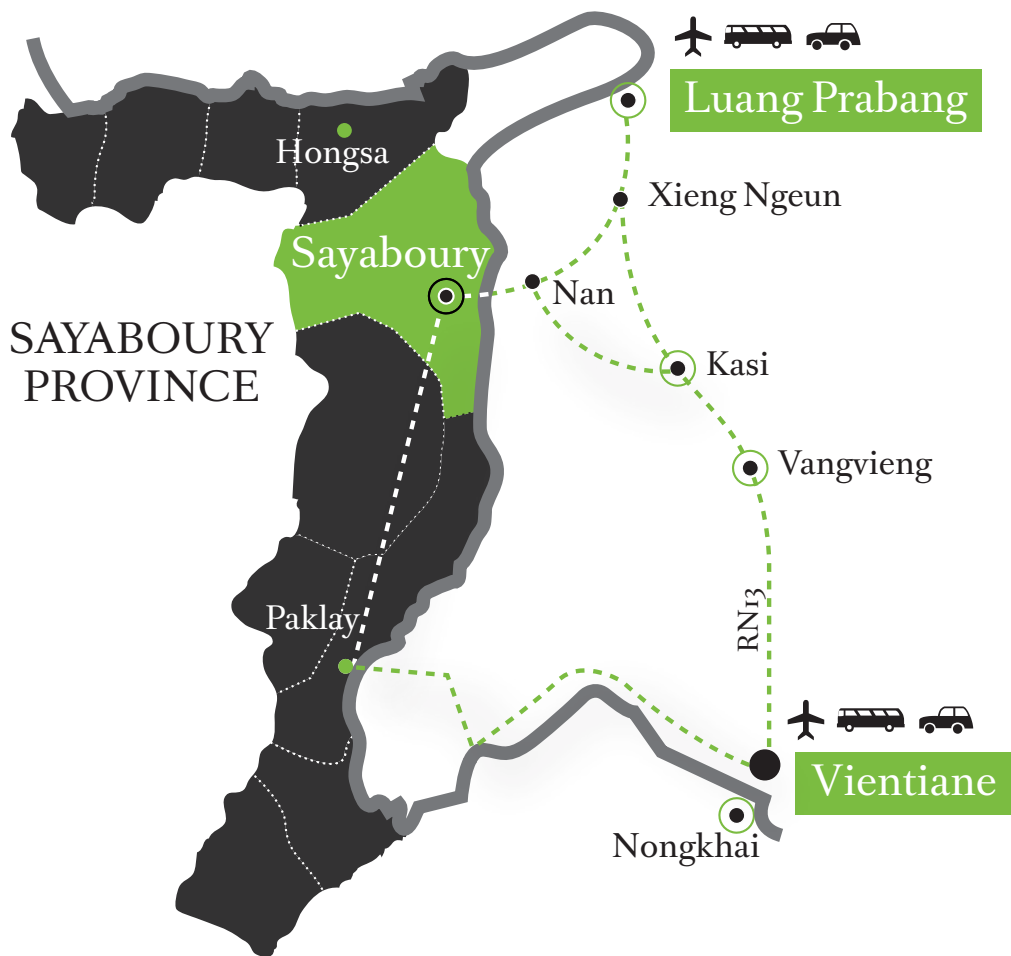




- ↖ Reproduction area
- ↗ Enrichment area
- ↘ Nursery
- ↙ Socialization Area



# Access Map



## How to get there?

### FROM/TO LUANG PRABANG

From Luang Prabang ECC minivan departs from the post office on the main street daily at 7:30am, and returns daily to Luang Prabang, arriving approximately at 5:30pm. The journey takes approximately 2.5 to 3 hours.

### FROM/TO VIENTIANE

In Vientiane: Sakura Minivans (Sikhay station, pass the airport).  
Departures at 7:00am, 8:00am and 10:00am.

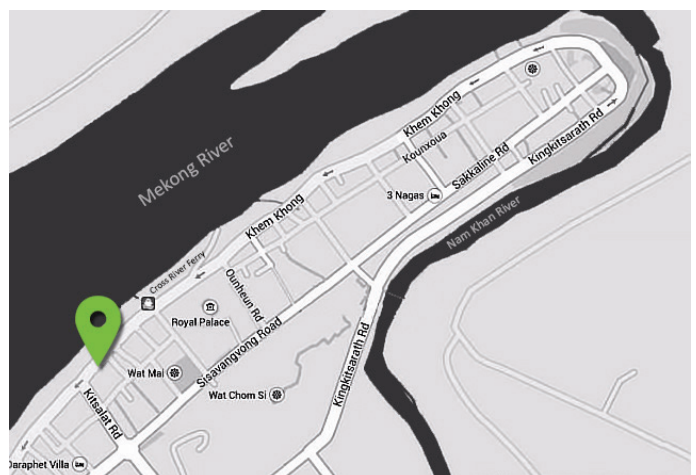
In Sayaboury: Sakura Bus Station.  
Departures at 7:00am, 8:00am and 10:00am.  
The journey takes approximately 7 hours.

Or fly to Luang Prabang, Lao Airlines and Lao Skyway have several departures daily, and board the ECC minivan the next morning.

### FROM/TO VANGVIENG

In Sayaboury: Public Buses from the Bus Station.  
Departures at 3:00pm.

In Vangvieng: Minivan from Vangvieng bus station.  
Departures at 10:30am (reservation required).



**Luang Prabang Visitor Center**  
Manthatoulat Road (Mekong)  
Ban Pakham, Luang Prabang  
TEL: +856(0)71 25 23 07

**Elephant Conservation Center**  
Nam Tien Lake,  
Sayaboury Province, Lao PDR  
TEL: +856 (0)20 96 59 06 65

[www.elephantconservationcenter.com](http://www.elephantconservationcenter.com)

Facebook: elephant conservation center

Instagram: #elephantconservationlaos

marketing@elephantconservationcenter.com

# Terms & Conditions

## CURRENCY

All amounts mentioned in this rate card are stated in US Dollars, but are occasionally calculated in other currencies - especially when using a credit card.

## BOOKING

All clients are deemed to have read these terms and conditions and have signed a reservation form which must be made directly between the customer and the Elephant Conservation Center (ECC). The booking includes the number of participants, a list of participants' names incl. title (Ms., Mr.), nationality and passport numbers prior to the departure. To secure a booking, ECC requires a completed booking containing all relevant information detailed above by e-mail. Clients booking are deemed to accept these terms and conditions and sign a waiver when boarding our minivan to the Center. A booking is accepted and a contract is entered into as soon as ECC issues a written confirmation of the booking. The booking will be secured upon reception of the payment (see below). If clients are not paying the booking in a timely manner, ECC reserves itself the right to cancel the booking.

## PAYMENT

An invoice will be issued with the confirmation of the booking and the submission of the participants' details as stated above. Payments can be made by bank transfer or Credit Card which will incur a bank fee, or cash (at the ECC). Account details are given on the booking confirmation. Note that all bank transfer fees have to be covered in full by the client.

In case of a payment being made later than 90 days after the invoice is sent, a penalty of 10% of the total invoice will be applied.

## CANCELLATION (ALL SEASONS)

ECC Cancellation policy is as follows:

Cancellation less than 30 days prior to arrival date: 25% charge of the full price will be applied, bank fee not included. (ECC will pay back 75% of the amount invoiced, bank fees not included).

Cancellation less than 15 days prior to arrival date: 50% charge of the full will be applied, bank fees not included (ECC will pay back 50% of the amount invoiced, bank fee not included).

Cancellation less than 72 hours (3 days) prior to the arrival date or 'no show' - Full charge from all services requested for will be applied (ECC will retain the full amount invoiced).

## CHILD POLICY

1 - 4 years old: free of charge with no supplement single, sharing the room with parents,

5 - 10 years old: 50% discount with no supplement single, sharing the room with parents,

Over 10 years: full charge

## TOUR LEADER AND FOC POLICY

Lao National guide will be charged 20\$ / night (per person),

International Tour Leader ( and/or teachers/supervisors) will be charged 50% of the public price (per person). We do not offer FOC.

## CANCELLATION BY ECC

ECC reserves the right to cancel any trip due to reasons beyond its control (i.e.: natural disasters or political instability). In such a case ECC will refund monies received in full (minus bank transfer fees).

## INSURANCE

ECC guarantees that all vehicles it owns are insured as commercial passenger vehicles. Insurance coverage does not apply after the passengers have exited the vehicle. A private travel insurance is compulsory for all people traveling with ECC. Your travel insurance must provide cover

against personal accident, medical expenses, emergency repatriation and personal liability. We also advise to contract insurance coverage against cancellation, curtailment, and loss of luggage and personal effects. The participants must be aware that during the course of the trip certain risks and dangers may occur, including but not limited to hazards of kayaking, hiking, or driving in a motor vehicle or boat, snakes, insects and other wildlife and proximity of elephants. It may also involve an accident or illness in remote places without appropriate facilities, or be caused by the forces of nature. The client agrees to assume all risks associated with the trip and agrees that no liability will be attached to our company or its outfitter, employees or agent, or to any member of the tour group. ECC accepts no liability in respect of death, personal injury, illness or delay of the passenger, or for any loss or damage to the property of the participant during the course of the trip, however caused.

## PASSPORTS AND VISAS

Clients must carry a valid passport and obtain the relevant visas when traveling with ECC. We cannot accept responsibility if entry is denied to Laos or any other country due to incorrect visa or passport documentation.

## COMPLAINTS

If a client has a complaint about the tour, he or she must make it known to the tour guide (leader) as soon as possible so that he/she is able to take appropriate action at the earliest opportunity. If the client is not satisfied with our response and he/she feels his or her enjoyment of the tour will be significantly affected the client should contact our manager at ECC to discuss how we might best resolve the problem. If the client remains unsatisfied after return from the tour, we must be notified in writing within 30 days.

## RESPONSIBILITY

When booking a stay at ECC, the client understands that ECC is established in a forested area of Laos where the standards of accommodation, transport, safety, hygiene, level of infrastructure development and medical facilities, and telecommunication services are not necessarily the same as one may be used to at home, or one would find on a conventional holiday. This type of stay inherently involves a higher level of personal risk than a 'conventional holiday'. ECC, the Government of Laos and the Lao National Tourism Administration cannot accept any responsibility for accidents, injuries, death, or loss of personal effects. The client understands that during the course of the stay certain events may occur, including, but not limited to, accident or illness in remote places without medical facilities, political instability and the forces of nature. The client agrees to assume all risks associated with the journey to the maximum extent permitted by law. Each client acknowledges that staying at ECC requires a degree of flexibility, and understands that the itinerary, accommodation and modes of transport are subject to change without prior notice due to local circumstances. Should ECC deem it advisable to amend an itinerary for any reason, it may do so by shortening, varying or re-routing any trip. These changes can incur additional expenses that may be charged to the client, if the reason for any alteration is outside control from ECC. While traveling with ECC, the client agrees to accept the authority of the leader or local operator at all time. He/she is aware that travel within a group may involve compromise to accommodate the diverse desires and physical abilities of group members. The client understands that ECC reserves the right to decline the participation of any person as a member of the group at any time. The client acknowledges that ECC contracts a network of companies, government agencies and individuals throughout the country to assist in the running of its stays. To the best of ECC knowledge, these third parties are qualified to perform the duties they are contracted to perform. However, ECC will not be held liable for any injury, damage, loss, delay or irregularity that may occur due to the behaviour of these third parties. ECC will not accept responsibility or liability for any traveller who contravenes any law or regulation of Lao PDR. No employee, servant or agent of ECC has authority to alter these conditions.











# MEDIA QUOTES

*“Ici (...) les éléphants vivent en paix.”*

– Le Monde

*“ECC rescues elephants from the logging industry”*

– The Guardian

*“The Centre offers visitors a unique insight into the lives of these majestic creatures in a natural setting”*

– Lonely Planet

*“The work of the ECC (...) offers some hope for the future survival of Laos’ largest mammal.”*

– The Diplomat

*“A chance to observe the elephants from morning until evening”*

– Lonely Planet

*“The ECC team are now working towards their rewilding goal”*

– The Telegraph UK

*“ECC is a bright light in an increasingly dark landscape for wildlife conservation in the region”*

– Lonely Planet

*“El Centro de Conservación de Elefantes en Sayaboury se dedica a la protección y recuperación de los paquidermos”*

– El Pais

*“ECC and Lao Tourism welcome 13 rescued elephants”*

– We Are Lao

*“Elephant Conservation Center is a memorable experience”*

– Wanderlust

*“An innovative project to utilise Laos’ elephant experts in service of protecting the country’s natural treasures”*

– Geographical

*“One of the world’s best places to see elephants”*

– Wanderlust

*“Meet and interact with elephants the ethical way at the Elephant Conservation Center”*

– The Independent

*“A true sanctuary”*

– Travel3sixty

*“The ECC team works to protect the Asian elephant from extinction”*

– NHK World

*“Elephant Conservation Center sets a sustainable example”*

– The Outdoor Journal

*“The ECC is not your typical tourist elephant camp. It is run by people with a passion for the animals”*

– Lonely Planet

*“Through a partnership with the Smithsonian Institute, the ECC has established a successful breeding program”*

– The Diplomat

*“El Centro de Conservación de Elefantes es un brote verde en medio del turismo convencional”*

– El Pais

*“Lao’s only sanctuary that offers an undisturbed natural environment with professional staff and world-class facilities”*

– We Are Lao

*“The local mahouts genuinely care for their elephants’ survival”*

– The Outdoor Journal

*“The ECC breeding program seeks to (re)create sustainable breeding populations in the wild”*

– The Diplomat

Wanderlust  
THE CELESTIAL TRAVEL MAGAZINE

Le Monde

INDEPENDENT

the guardian

THE DIPLOMAT  
Real TV. Real News. Real the Asia Pacific

The Telegraph

EL PAIS

Geographical

GRANDS REPORTAGES

Newsweek

lonely planet

TERRA DARWIN

herald scotland  
THE HEAVENLY COMPASSION

3sixty

OUTDOOR  
JOURNAL

the yak

FUSION

outer edge

Action Asia  
ASIAN TRAVEL MAGAZINE

L'ESPECE

LE MATIN

itv

NHK WORLD  
TV

arte

6

ZDF

2

KBS

NWS

rtbf

npr

C8

TF1





**“CONSERVATION  
LEADERSHIP”  
AWARD BY:**



**PROFESSIONAL PHOTOS AT:**

<https://www.flickr.com/photos/elephant-conservation-center/>



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