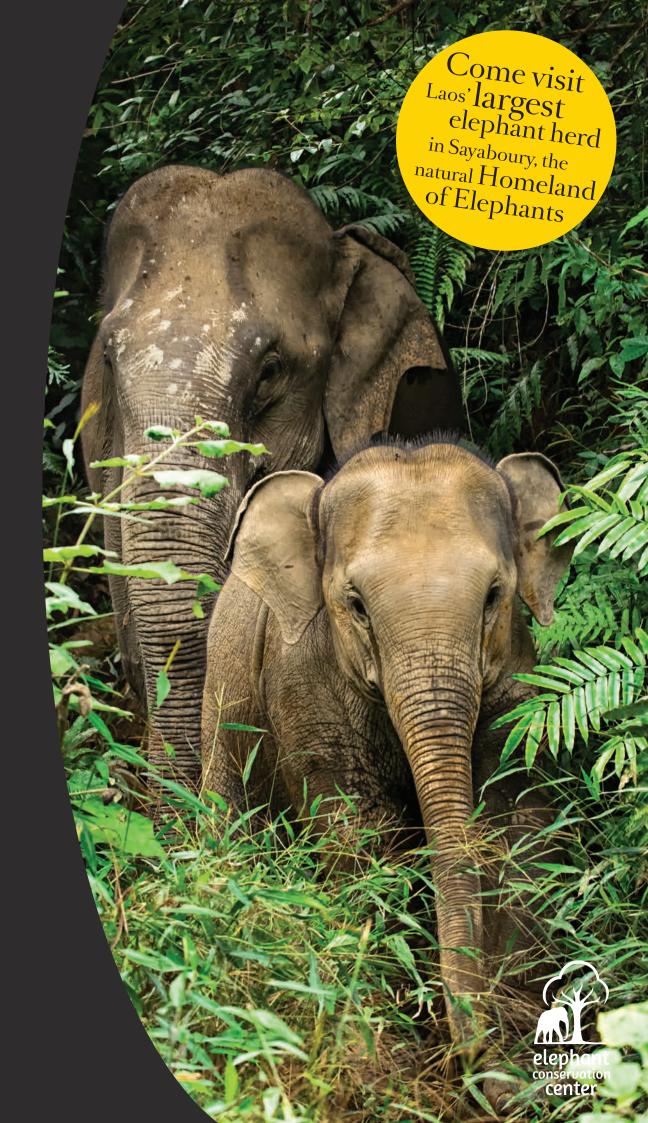
# Programme & Rates 2023-2024

# Elephant Gonservation Center

Protecting Elephants in Lao PDR since 2001





# Rate Card 2023-2024

	Public Rates
2 DAYS - 1 NIGHT "DISCOVERY"	
Accommodation: Private Bungalow*	
2 Days - 1 Night Discovery (2DDIS)	\$220,00
Accommodation: Family Lodge**	
2 Days - 1 Night Discovery (2DDIS)	\$310,00
EXTRAS	
Extra Night BUNGALOW	\$80,00
Extra Night LODGE	\$90,00
3 DAYS - 2 NIGHTS "EXPLORATION"	
Accommodation: Private Bungalow*	
3 Days - 2 Nights Exploration (3DEXP)	\$310,00
Accommodation: Family Lodge**	
3 Days - 2 Nights Exploration (3DEXP)	\$380,00
EXTRAS	
Extra Night BUNGALOW	\$80,00
Extra Night LODGE	\$90,00

<sup>\*</sup> Communal restrooms / Hot showers

<sup>\*\* 4</sup> rooms w/ private restrooms / Hot showers

<sup>\*\*\* 1</sup> week only

# Discovery: 2 days - 1 night

Join us for an overnight stay and discover our Center and elephants. Welcome to your idyllic holiday destination in the Land of the Asian Elephant on the shores of a majestic lake surrounded by untouched tropical forest. During your visit at the Center you will spend a lot of time walking through our protected area. The area is forested and might not always be accessible without you getting dirty. Activities in the forest vary during the rainy season between May and September. You will be guided by a local English speaking guide and learn from international experts.

**Day 1:** Travel from Luang Prabang by minivan – Boat trip – Walk Through the Forest – Picnic Lunch – Nursery Visit – Hospital Visit – Observe Elephants Bathing – Encounter Elephants & Mahouts – Dinner.

When you arrive at Nam Tien Lake, we will transfer you to the Center by **boat**. You will have time to settle into your **private bungalow** before your **guide** takes you to the forest. Along the way, you walk past the different enclosures where our main activities take place. After enjoying a **Laotian style picnic** on a lakeside platform, you observe the bath time at the **nursery**, an area in the forest reserved for our youngest elephants and their mothers.

When the elephants have drunk enough and returned to the forest, you will take the boat back to the Center for the **hospital visit**. Our **vet technician** or a member of our **Biology Department** will introduce you to their world and tell you more about common and uncommon injuries and their respective treatments. It is also the perfect time to ask any questions you may have about the biology of the elephants.

You will then observe one of the elephants' **daily baths** and learn more about our giant guests' playful characters. Elephants love water. They also use the bath time to socialize and strengthen ties in the herd.

After the elephants have washed themselves, you will have the opportunity to see them **up close**. Their ears flapping, tails swatting while they use the trunk and the trees for a good scratching. Meanwhile, your guide will tell you a little about the **background** of each elephant. They have all been worked hard before they came here. See if you are already able to recognize the elephants while observing them.

Now it's time for them to walk back to the forest. After a short trek the mahouts will decide on a place where the elephants can **graze** for the night.

Before dinner, take a moment to discover the surroundings and take a few shots from one of our viewpoints. You can also go for a swim in the lake, take out a canoe, or visit the shop and information center. At 6pm you will be proposed to watch our **explanatory video**. Feel free to ask all your unresolved questions! After dinner you can relax at the bar with the staff and share one of our delicious Lao style cocktails!

**Day 2:** Breakfast - Meet the elephants in the forest - Observe elephants bathing - Socialization Area Observation - Lunch.

On the second day, you will **meet up** with the elephants in the forest. After spending the night in the jungle, it is time for another bath. Enjoy strolling together with these magnificent animals in their **natural habitat**.

When they have had their fill of water they are brought to the **Socialization Area**. This is an area where the elephants can **freely interact** during a big part of the day, recreating a **semi-natural living environment**.

Here the elephants can enjoy being elephants. Follow your guide around the perimeter to learn more about the group and its dynamics. Take your time on the various **platforms** to see how a new herd is being formed. This rare opportunity will bring you closer to their natural life, something which is very special about our program and difficult to find anywhere else.

Lunch is served at the Center. You have some time to relax before we take you back to Luang Prabang by minivan. You can say your goodbyes to the staff at the restaurant or walk around the Center one last time.

Special note: Medical Care and "positive reinforcement" training of the elephants at the Elephant Hospital are only carried out by qualified vets. Therefore, you won't be able to participate in this activity. Thank you for your understanding.

This programme starts at 8:00 on day 1 and ends at about 17:00 on day 2. We will pick you up in Luang Prabang and take you back to Luang Prabang after lunch on day 2. Accommodation is in a wooden bungalow with shared washing facilities.

#### **Public Price**

• In US Dollar per person: \$220 (bungalow)

**\$**310 (Lodge)

#### **Child policy**

- 1-4 years old: free of charge if sharing a bungalow with parents;
- 5 10 years old: 50% discount if sharing bungalow with parents,
- Over 10 years: full charge.

#### The price includes

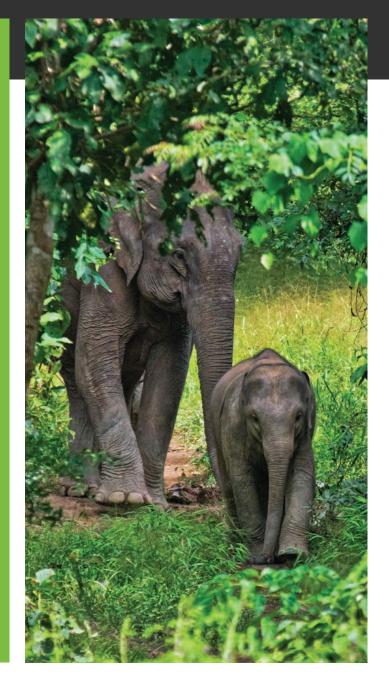
- Transfer from Luang Prabang to the Center 2 ways,
- English speaking team on site,
- Set menu meals: Day I (L,D), Day 2 (B,L),
- Unlimited drinking water refills,
- Accommodation: a wooden bungalow with communal wash facilities (hot shower),
- Activities as described.

#### The price excludes

- Personal expenses (Soft drinks, snacks, tips, etc.)
- Travel insurance
- Bank transfer fees
- Anything not mentioned in 'The price includes'

#### What to bring to the ECC:

- A cap
- A big bottle of water to refill
- Long trousers and long shirts or a jacket to go to the forest (to avoid scratches and insect bites)
- Sun screen
- A bag to carry your belongings during the activities
- Good quality trekking shoes (recommended)
- Raining jacket, especially during the rainy season (June to November)
- Mosquito repellent





# Exploration: 3 days - 2 nights

By joining our Exploration programme you will fully experience the peaceful and beautiful world of the Asian elephant. Not only will you enjoy a relaxing stay in the Nam Tien protected area but you will also learn all you want to know about Asia's most iconic creature! You will receive expert information about the condition of the Asian elephant, its biology, cultural importance and the challenges of the species' conservation. You will have the opportunity to observe our elephant herd in its natural habitat.

During your visit at the Center you will spend a lot of time walking through our protected area. The area is forested and might not always be accessible without you getting dirty. Activities in the forest vary during the rainy season between May and September. You will be guided by a local English speaking guide and learn from international experts.

**Day 1:** Travel from Luang Prabang by minivan – Boat trip – Walk Through the Forest – Picnic Lunch – Nursery Visit – Hospital Visit – Observe Elephants Bathing – Encounter Elephants & Mahouts – Dinner.

When you arrive at Nam Tien Lake, we will transfer you to the Center by **boat**. You will have time to settle into your **private bungalow** before your **guide** takes you to the forest. Along the way, you walk past the different enclosures where our main activities take place. After enjoying a **Laotian style picnic** on a lakeside platform, you observe the bath time at the **nursery**, an area in the forest reserved for our youngest elephants and their mothers.

When the elephants have drunk enough and returned to the forest, you will take the boat back to the Center for the hospital visit. Our vet technician or a member of our Biology Department will introduce you to their world and tell you more about common and uncommon injuries and their respective treatments. It is also the perfect time to ask any questions you may have about the biology of the elephants.

You will then observe one of the elephants' **daily baths** and learn more about our giant guests' playful characters. Elephants love water. They also use the bath time to socialize and strengthen ties in the herd.

After the elephants have washed themselves, you will have the opportunity to see them **up close**. Their ears flapping, tails swatting while they use the trunk and the trees for a good scratching. Meanwhile, your guide will tell you a little about the **background** of each elephant. They have all been worked hard before they came here. See if you are already able to recognize the elephants while observing them.

Now it's time for them to walk back to the forest. After a short trek the mahouts will decide on a place where the elephants can **graze** for the night.

Before dinner, take a moment to discover the surroundings and take a few shots from one of our viewpoints. You can also go for a swim in the lake, take out a canoe, or visit the shop and information center.

At 6pm you will be proposed to watch our **explanatory video**. Feel free to ask all your unresolved questions! After dinner you can relax at the bar with the staff and share one of our delicious Lao style cocktails!

**Day 2:** Breakfast - Meet the elephants in the forest - Observe elephants bathing - Socialization Area Observation - Lunch - Bath time - Target training - Dinner.

On the second day, you will **meet up** with the elephants in the forest. After spending the night in the jungle, it is time for another bath. Enjoy strolling together with these magnificent animals in their **natural habitat**.

When they have had their fill of water they are brought to the **Socialization Area**. This is an area where the elephants can **freely interact** during a big part of the day, recreating a **semi-natural living environment**.

Here the elephants can enjoy being elephants. Follow your guide around the perimeter to learn more about the group and its dynamics. Take your time on the various **platforms** to see how a new herd is being formed. This rare opportunity will bring you closer to their natural life, something which is very special about our program and difficult to find anywhere else.

Lunch is served at the Center and followed by the elephants' afternoon bath.

You will then meet our **mahouts and vet technician** again as they will conduct a **Target Training Session**. All our elephants are being trained using 'positive reinforcement' techniques to facilitate any necessary treatments and to reduce the stress that these treatments or routine checks can generate. You will have the chance to oberve their work from a safe distance at the treatment area of the elephant hospital.

#### Day 3: Breakfast - Bull Elephants Obervation- Lunch.

On the third day, your guide will take you to a very special place: the **Bull Elephants' Socialization Area.** Male - or bull - elephants are considered more dangerous than females (cows). Most tourist elephant

camps throughout Asia do not possess and show male elephants. Male elephants were useful to their owners when they could pull timber in logging camps. Today they are considered a liability. At the ECC, we welcome **bull elephants** and have ten under our care (2023). You will have the unique chance to vist the area where bull elephants interact and learn some specificities about these powerful giants and the way younger males learn from their older friends.

Lunch is served at the restaurant. You have some time to relax before we take you back to Luang Prabang by minivan. You can say your goodbyes to the staff or walk around the Center one last time.

Special note: Medical Care and "positive reinforcement" training of the elephants at the Elephant Hospital are only carried out by qualified vets. Therefore, you won't be able to participate in this activity. Thank you for your understanding.

This programme starts at 8:00 on day 1 and ends at about 17:00 on day 3. We will pick you up in Luang Prabang and take you back to Luang Prabang after lunch on day 3. Accommodation is in a wooden bungalow with shared washing facilities.

#### Public Price

• In US Dollar per person: \$310 (Bungalow) \$380 (Lodge)

#### **Child policy**

- 1-4 years old: free of charge if sharing a bungalow with parents;
- 5 10 years old: 50% discount if sharing bungalow with parents,
- Over 10 years: full charge.

#### The price includes

- Transfer from Luang Prabang to the Center 2 ways,
- English speaking team on site,
- Set menu meals: Day I (L, D), Day 2 (B, L, D), Day 3 (B, L)
- Unlimited drinking water refills,
- Accommodation: a wooden bungalow with communal wash facilities (hot shower),
- Activities as described.

#### The price excludes

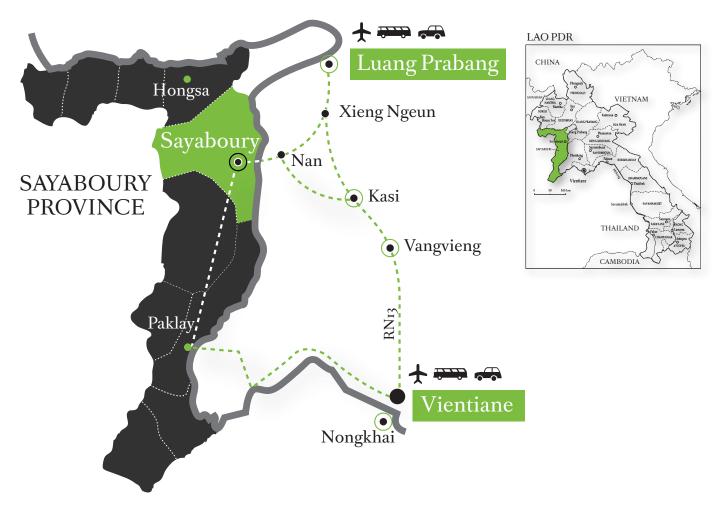
- Personal expenses (Soft drinks, snacks, tips, etc.)
- Travel insurance
- Bank transfer fees
- Anything not mentioned in 'The price includes'

#### What to bring to the ECC:

- A cap
- A big bottle of water to refill
- Long trousers and long shirts or a jacket to go to the forest (to avoid scratches and insect bites)
- Sun screen
- Abag to carry your belongings during the activities
- Good quality trekking shoes (recommended)
- Raining jacket, especially during the rainy season (June to November)
- Mosquito repellent



## Access Map



# How to get there?

#### FROM/TO LUANG PRABANG

From Luang Prabang ECC minivan departs from the post office on the main street daily at 8:00am, and returns daily to Luang Prabang, arriving approximately at 4:30pm. The journey takes approximately 2 hours.

#### FROM/TO VIENTIANE

In Vientiane: Sakura Minivans (Sikhay station, pass the airport).

Departures at 7:00am, 8:00am and 10:00am.

In Sayaboury: Sakura Bus Station. Departures at 7:00am, 8:00am and 10:00am. The journey takes approximately 7 hours.

Or fly to Luang Prabang, Lao Airlines and Lao Skyway have several departures daily, and board the ECC minivan the next morning.

#### FROM/TO VANGVIENG

In Sayaboury: Public Buses from the Bus Station. Departures at 3:00pm.

In Vangvieng: Minivan from Vangvieng bus station. Departures at 10:30am (reservation required).



Luang Prabang Visitor Center Manthatoulat Road (Mekong) Ban Pakham, Luang Prabang TEL: +856(0)71 25 23 07 Elephant Conservation Center Nam Tien Lake, Sayaboury Province, Lao PDR TEL: +856 (0)20 96 59 06 65

#### www.elephantconservationcenter.com

Facebook: elephant conservation center Instagram: #elephantconservationlass marketing@elephantconservationcenter.com

### Terms & Conditions

#### **CURRENCY**

All amounts mentioned in this quotation are stated in US Dollars, but are occasionally calculated in other currencies - especially when using a credit card.

#### **BOOKING**

All clients are deemed to have read these terms and conditions and have signed a reservation form which must be made directly between the customer and the Elephant Conservation Center (ECC). The booking includes the number of participants, a list of participants' names incl. title (Ms., Mr.), nationality and passport numbers prior to the departure. To secure a booking, ECC requires a completed booking containing all relevant information detailed above by e-mail, telephone, fax, or via Checkfront. Clients booking are deemed to accept these terms and conditions and sign a waiver when boarding our minivan to the Center. A booking is accepted and a contract is entered into as soon as ECC issues a written confirmation of the booking. The booking will be secured upon reception of the payment (see below). If Clients are not paying the booking in timely manner, ECC reserves the right to cancel the booking.

#### **PAYMENT**

An invoice will be issued with the confirmation of the booking and the submission of the participants' details as stated above. Payments can be made by bank transfer which will incur a bank fee, or cash (at the ECC). Account details are given on the booking confirmation. Note that all bank transfer fees have to be covered in full by the client.

In case of a payment being made later than 90 days after the invoice is sent, a penalty of 10% of the total invoice will be applied.

#### CANCELLATION (ALL SEASONS)

ECC Cancellation policy is as follows:

- Cancellation less than 30 days prior to arrival date: 25% charge
  of the full price will be applied, bank fee not included. (ECC will
  pay back 75% of the amount invoiced, bank fee not included)
- Cancellation less than 15 days prior to arrival date: 50% charge
  of the full will be applied, bank fee not included (ECC will pay
  back 50% of the amount invoiced, bank fee not included)
- Cancellation less than 72 hours (3 days) prior to the arrival date
  or 'no show' Full charge from all services requested for will be
  applied (ECC will retain the full amount invoiced)

#### **CHILD POLICY**

- 1 4 years old: free of charge with no supplement single, sharing the room with parents,
- 5 10 years old: 50% discount with no supplement single, sharing the room with parents,
- Over 10 years: full charge

#### TOUR LEADER AND FOC POLICY

- Lao National guide will be charged 20\$ / night (per person),
- International Tour Leader will be charged 80% of the public price (per person), Both guide and tour leader will sleep in the dormitory.

We do not offer FOC.

#### **CANCELLATION BY ECC**

ECC reserves the right to cancel any trip due to reasons beyond its control (i.e.: natural disasters or political instability). In such a case ECC will refund monies received in full (minus bank transfer fees).

#### **INSURANCE**

ECC guarantees that all its buses and cars owned by ECC are insured as commercial passenger vehicle. Insurance coverage does not apply after the passengers have exited the vehicle. A private travel insurance is compulsory for all people traveling with ECC. Your travel insurance must provide cover against personal accident,

medical expenses, emergency repatriation and personal liability. We also advise to contract insurance coverage against cancellation, curtailment, and loss of luggage and personal effects. The participants must be aware that during the course of the trip certain risks and dangers may occur, including but not limited to hazards of traveling on a mountain bicycle, kayak, hiking, or driving in a motor vehicle or boat, snakes, insects and other wildlife and proximity of elephants. It may also involve an accident or illness in remote places without appropriate facilities, or be caused by the forces of nature. The client agrees to assume all risks associated with the trip and agrees that no liability will be attached to the company or its outfitter, employees or agent, or to any member of the tour group. ECC accepts no liability in respect of death, personal injury, illness or delay of the passenger, or for any loss or damage to the property of the participant during the course of the trip, however caused.

#### PASSPORTS AND VISAS

Clients must carry a valid passport and obtain the relevant visas when traveling with ECC. We cannot accept responsibility if entry is denied to Laos or any other country due to incorrect visa or passport documentation.

#### **COMPLAINTS**

If a client has a complaint about the tour, he or she must make it known to the tour guide (leader) as soon as possible so that he/she is able to take appropriate action at the earliest opportunity. If the client is not satisfied with our response and he/she feels his or her enjoyment of the tour will be significantly affected the client should contact our manager at ECC to discuss how we might best resolve the problem. If the client remains unsatisfied after return from the tour, we must be notified in writing within 30 days.

#### RESPONSIBILITY

When booking an ECC tour, the client understands that ECC runs adventure and outdoor tours in Laos where the standards of accommodation, transport, safety, hygiene, level of infrastructure development and medical facilities, and telecommunication services are not necessarily the same as one may be used to at home, or one would find on a conventional holiday. This type of holiday inherently involves a higher level of personal risk than a 'conventional holiday'. ECC, the Government of Laos and the Lao National Tourism Administration cannot accept any responsibility for accidents, injuries, death, or loss of personal effects. The client understands that during the course of the tour certain events may occur, including, but not limited to, accident or illness in remote places without medical facilities, political instability and the forces of nature. The client agrees to assume all risks associated with the journey to the maximum extent permitted by law. Each client acknowledges that travel on ECC tour requires a degree of flexibility, and understands that the itinerary, accommodation and modes of transport are subject to change without prior notice due to local circumstances. Should ECC deem it advisable to amend an itinerary for any reason, it may do so by shortening, varying or re-routing any trip. These changes are binding and additional expenses will be charged to the client, if the reason for any alteration is outside control from ECC. While traveling with ECC, the client agrees to accept the authority of the leader or local operator at all time. He/she is aware that travel within a group may involve compromise to accommodate the diverse desires and physical abilities of group members. The client understands that ECC reserves the right to decline the participation of any person as a member of the group at any time. The client acknowledges that ECC contracts a network of companies, government agencies and individuals throughout the country to assist in the running of its tours. To the best of ECC knowledge, these third parties are qualified to perform the duties they are contracted to perform. However, ECC will not be held liable for any injury, damage, loss, delay or irregularity that may occur due to the behavior of these third parties. ECC will not accept responsibility or liability for any traveler who contravenes any law or regulation of Lao P. D. R. No employee, servant or agent of ECC has authority to alter these conditions.







































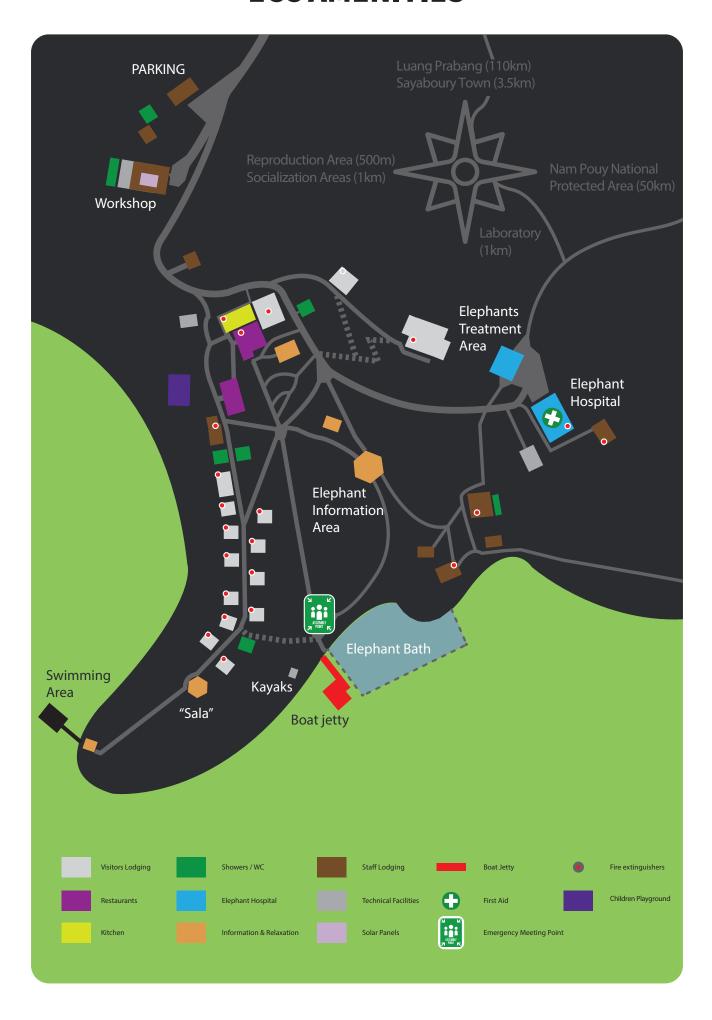








#### **ECC AMENITIES**



# **MEDIA QUOTES**

"Ici (...) les éléphants vivent en paix."

- Le Monde

"ECC rescues elephants from the logging industry"

- The Guardian

"The Centre offers visitors a unique insight into the lives of these majestic creatures in a natural setting"

- Lonely Planet

"The work of the ECC (...) offers some hope for the future survival of Laos' largest mammal."

- The Diplomat

"A chance to observe the elephants from morning until evening"

- Lonely Planet

"The ECC team are now working towards their rewilding goal"

- The Telegraph UK

"ECC is a bright light in an increasingly dark landscape for wildlife conservation in the region"

- Lonely Planet

"El Centro de Conservación de Elefantes en Sayaboury se dedica a la protección y recuperación de los paquidermos"

- El Pais

"ECC and Lao Tourism welcome 13 rescued elephants"

– We Are Lao

"Elephant Conservation Center is a memorable experience"

- Wanderlust

"An innovative project to utilise Laos' elephant experts in service of protecting the country's natural treasures"

- Geographical

"One of the world's best places to see elephants"

– Wanderlust

"Meet and interact with elephants the ethical way at the Elephant Conservation Center"

– The Independent

"A true sanctuary"

- Travel3sixty

"The ECC team works to protect the Asian elephant from extinction"

- NHK World

"Elephant Conservation Center sets a sustainable example"

The Outdoor Journal

"The ECC is not your typical tourist elephant camp. It is run by people with a passion for the animals"

- Lonely Planet

"Through a partnership with the Smithsonian Institute, the ECC has established a successful breeding program"

- The Diplomat

"El Centro de Conservación de Elefantes es un brote verde en medio del turismo convencional"

El Pais

"Lao's only sanctuary that offers an undisturbed natural environment with professional staff and world-class facilities"

– We Are Lao

"The local mahouts genuinely care for their elephants' survival"

- The Outdoor Journal

"The ECC breeding program seeks to (re)create sustainable breeding populations in the wild"

- The Diplomat





"CONSERVATION GOLD" AWARD BY



# PROFESSIONAL PHOTOS AVAILABLE TO AGENCIES AT:

https://www.flickr.com/photos/elephantconservation-center/





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Instagram: #elephantconservationlaos